



Business
Support
Solutions By:



The Clarity Monitor is an integrated IT Automation framework specifically designed for IT Managers.

The Clarity framework manages your IT infrastructure, network components, servers and users desktop PCs – remotely, comprehensively, and transparently.

Solutions for IT Managers

With the Clarity Monitor, you can manage multiple sites, install and configure systems, collect system status data, protect critical data and system resources, and provide a robust set of services for end users. The Clarity solution makes all this possible without the need for the MSP or its clients to add additional staffing resource to manage the solution.

The Clarity Monitor Automation Framework

The Clarity Monitor framework consists of the Clarity Agent and the Clarity Server. The server manages client services and maintains a database of client configurations.

Clarity Agent

The Clarity agent provides a non intrusive, non invasive and seamless OS service addition. This light-weight agent initiates all communications back to the server, and for executing tasks and delivering managed services as defined by you. Clarity does not need any input ports opened on client machines, this lets the agent do its job in any network configuration without introducing susceptibility to inbound port probes or new network attacks.

Communication between the components is secure from all perspectives. Clarity Monitor protects against man-in-the-middle attacks by encrypting all communications between the agent and server with full 256-bit RC4 encryption protecting all sessions. The keys roll every session and passwords are never exposed. Clarity Monitor fully automates all key management, eliminating human error induced security breaches.

Clarity Server

The Clarity Monitor Server Manages the Clarity database and web interface and provides all of the functionality and management facilities for the MSP. The administrators access all the features through a straightforward Web-based interface using any standard browser after a secure logon process.

Clarity Servers are hosted and supported by Setcom Voice & Data Networks, so you do not need to make capital or upfront licensing investments. The system is made available on a pay-as-you-go approach, as your support provider Setcom Voice & Data Networks will help you install the Clarity Monitor system. We will also provide ongoing support to help you maximize the benefits of the system.

The core functionality within the Clarity IT Automation Framework provides the following essential functions for the managed service provider. These include:

- Computer Audit and Inventory
- Patch Management
- Automated System Management
- Automated Power Management
- Managed Service Templates
- Cross Platform Support (PC/MAC)
- Help Desk
- Automated User State Management
- System and Window Event Log Monitoring and Alerts
- Desktop Policy Enforcement
- LAN Discovery
- Software Deployment
- Remote Control
- Clarity IT Business Processes
- Real Time Monitoring
- FTP
- Chat
- Messaging
- Comprehensive Reporting
- Desktop Privacy Suite
- Anti-Virus
- Application Programming Interface

Fully Integrated add-on modules include:

- Backup and Disaster Recovery
- Endpoint Security
- User State Management



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For More Information Please Contact:

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